



121 Rockcrest Road  
New Hope, TX 75071-4103  
Collin County  
972-548-2489  
[www.newhopetx.gov](http://www.newhopetx.gov)

## **Environmental Quality Complaints**

If you wish to file a complaint regarding environmental quality, including polluted air, water or land in New Hope, please contact the Texas Commission on Environmental Quality (TCEQ) by any of the following methods:

- Use the online TCEQ complaint form available at:  
<https://www.tceq.texas.gov/assets/public/compliance/monops/complaints/complaints.html>
- Phone the Region 4 (Dallas/Fort Worth) office at 817-588-5800
- Phone the TCEQ Main office at 888-777-3186 (24 hours)
- Email your complaint to [complaint@tceq.texas.gov](mailto:complaint@tceq.texas.gov)

Additional information regarding documenting and filing a complaint with TCEQ can be found on their website at <https://www.tceq.texas.gov/compliance/complaints>

**In addition**, please notify the Town of your complaint by any of the following methods:

- using the Code Compliance Complaint form available on our website:  
[www.newhopetx.gov/organization](http://www.newhopetx.gov/organization)
  - Email the Town at [council@newhopetx.gov](mailto:council@newhopetx.gov)
  - Calling 972-548-2489
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